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सुजाता तपन रे निदेशक (एच.आर.) Sujata T. Ray Director (H R)

D.O No. 500-55/2017/ERP/Pers.-I Dated **og**.11.2017

Subject: - Reduction of executive staff from Circle offices - Regarding

As you are aware that, current market condition in Telecom Industry is under turbulence and is passing through one of the toughest phase of business environment owing to stiff competition from telecom operators. The recent development in the sector has adversely affected the revenue of all telecom operators and BSNL is not untouched with that. In order to meet the growing market challenges, we need to foster efficient and uninterrupted Telecom services to our esteemed customers and thereby need arises to further strengthen the field units.

Keeping this idea in view, due action have already been initiated in HQ /Circle offices of BSNL in Delhi area. Accordingly, to put more executives in the field, it has been decided to transfer out executives from Delhi and reduce executives count by 25% irrespective of cadres and streams. In line with the decision, personnel section of BSNL CO vide letter dated 05.10.2017 has circulated the lists of long stayed executives at Delhi and the excess executives will be posted in field in the next few months.

Subsequently, the number of staff posted in various circle headquarters was also under examination. It has been observed that number of staff posted in circle offices vis-a-vis the total executive strength of the circles are also exorbitantly high. (Details is attached as **annexure-I**). The circles have been categorised into different categorise for the purpose of comparison. On comparison, it is observed from the details that Maharashtra being one of the large Circle, has only 11% staff posted in Circle office where as small circle like J&K and Jharkhand has approximately 30% staff at the circle offices.

Accordingly, the circles are directed to limit the staff strength at circle office between 11% to 15% of total strength of circle (for Territorial and Metro districts) irrespective of cadres and streams. The percentage of staff in non territorial circles like Project and Maintenance shall also be uniform (*i.e. the staff posted in H.Q. in WTR & WTR is around 5.2% whereas in ETR and NTR are 8.7% & 25.6% respectively, similarly in STP, NTP, WTP are around 11.3% to 13.8% where as in ETP it is 22.8%).* So there is a need to post out excess executives from Circle offices to field units as per the administrative requirement, so as to improve the technical supervision and customer services in the field units. The same exercise may also be done by the CGMT office in respect of all the SSA's (BA) of their circle.

पंजीकृत एवं निगमित कार्यालय : भारत संचार भवन, हरीश चन्द्र माथुर लेन, जनपथ, नई दिल्ली-110001 Regd. & Corporate Office : Bharat Sanchar Bhawan, H.C. Mathur Lane, Janpath, New Delhi-110001 Corporate Identity Number (CIN) : U74899DL2000GOI107739 Website : www.bsnl.co.in Similarly, the respective CGM's of other units like ALTTC, BRBRAITT, ITPC etc under category G may also review the staff working in their H.Q. and their sub units, so as to utilize the excess executives in the field.

A compliance report on the line action being taken by them shall be sent to personnel Section of BSNL CO New Delhi latest by 31.12.2017.

With Regards.

Yours Sincerely

Sujata

То

All CGM's_BSNL

<u>Annexure-I</u> The Details showing the Executive strength in the Circles and the Executives posted at Circle office (Both by count & in terms of % of total executive counts.

Name Of Circle	Total Executive Strength of Circle		% Executive Posted at Circle Office with respect of Circle Strength
Large Circles			
1 Maharashtra Telecom Circle	3850		<u> </u>
2 Kerala Telecom Circle	2964		15.
3 Andhra Pradesh Telecom Circle	4184		16.
4 Gujarat Telecom Circle	2490		10.
5 Tamil Nadu Circle	<u>3117</u> 2820		18.
6 Karnataka Telecom Circle	2004		19.
7 Rajasthan Telecom Circle	1284		
8 West Bengal Telecom Circle 9 UP (E) Telecom Circle	1264		and the second
Medium Circles	•		
1 Punjab Telecom Circle	2210		
2 UP (W) Telecom Circle	1184		
3 Madhya Pradesh Telecom Circle	1773		
4 Haryana Telecom Circle	1073	·	
5 Odisha Telecom Circle			
6 Assam Telecom Circle	728	and the second se	
7 Jammu & Kashmir Telecom Circle	431		
8 Bihar Telecom Circle	887	296	33
2. <u>Small Circles</u> 1 Himachal Pradesh Telecom Circle	* 674	1 151	22
	32		
2 North East - II Telecom Circle	464		
3 Chhattisgarh Telecom Circle	40-		
4 Uttaranchal Telecom Circle	310		
5 North East - I Telecom Circle 6 Jharkand Telecom Circle	464		
7 Andaman & Nicobar Telecom Circle	8		
). Maintenance Regions			·
1 STR	95	1 49	
2 WTR	65	and the second	
3 Eastern telecom Region (ETR)	51	5 4:	
4 NTR	90	2 23	1 2:
2. Project Regions	-1	2	6
1 STP	40	and the second	
2 NTP	27	· · · · · · · · · · · · · · · · · · ·	
3 WTP	26		
4 Eastern Telecom Project (ETP)	10	· · ·	A
Metro Telecom Districts Chennai Metro District	125	9 39	9 3
2 Calcutta Metro District	130	4 61	0
G. Telecom Factories, Stores, ATLLC &			
1 ALTTC		9	
2 BRBRAITT		-	8 6
3 Network For Spectrum Circle			0 10
4 Telecom Stores		21 2	
5 NATFM			7
6 Telecom Factory Jabalpur			4 10
7 Telecom Factory Mumbai		-	3 10
8 Telecom Factory Kolkata			<u>6</u> 2
9 Inspections	46		
10 Broadband Networks			10
12 NCNGN			35 2
11 ITPC Pune	64	47 18	
		07	33

** The Report is based on ERP Data extracted on 10.10.2017.